# Cognicions

## ...Technology enablers & facilitators

# WELCOME

**Cognicions provides innovative solutions for our clients**

We specialise in partnering with some of the

world's leading businesses in delivering their technology

# Our Story

Cognicions is an Australian owned IT company that functions with self-imposed high standards and defined processes. Cognicions comes with a demonstrated track record combined with a mixture of industry analysis and comprehensive research. This allows us to adhere with our clients' requirements every time and to cater to industry specific demands.

Our values and innovation-based approach allows a personalised service for our customers. This coupled with a depth of experience that is enhanced with the youth of fresh ideas. Our customers are spread across the world.

Cognicions has established itself as a market innovator in Technology, Engineering, Leadership, Quality and Business Services sectors. We have been delivering Program, Project, Testing, other ICT Management Services, and Business Analysis to Australian organisations for more than 30 years.

Cognicions has a multi-faceted mission where we stive to be the best in a crowded industry. At Cognicions we believe in value addition and time effective services that complement our diverse range of clients. As the starting point, our mission is to deliver sustainable services in a strategic and cost-effective manner.

We strive to provide excellence in every step of the way by understanding your business entity and creating solutions to suit your specific requirements perfectly. With all this, our goal is to be cost-effective while using the latest that technology has to offer for your success.

In 2020 we have grown further, with the addition of our Global Software Engineering & Development Services line. Providing Businesses with access to "value-for-money" application development resources. Along with the capability to perform independent assessments across inflight projects. We will continue to grow and support businesses to help them achieve their ICT goals.

# Our Values

**SUCCESS FOR OUR CLIENTS**

**EXCELLENCE IN SERVICE**

**COLLABORATIVE**

**PARTNERSHIP**

**LEADING EDGE TECHNOLOGY**

**FACILITATION AND ENABLEMENT**

**INNOVATION**

**TECHNOLOGY SUPPORTS BUSINESSES**

**FRESH DESIGN**

We provide a quality service for all our customers

# Our Services

**CONSULTING SERVICES**

**SOLUTIONS DEVELOPMENT**

**DIGITAL MARKETING**

**PROGRAM / PROJECT MANAGEMENT**

**DIGITAL DESIGN**

**MARKETING STRATEGIES**

**TESTING MANAGEMENT**

**BESPOKE APPLICATION DEVELOPMENT**

**CREATIVE SERVICES**

**QA & TESTING**

**MOBILE APPLICATION DEVELOPMENT**

**UI/UX DESIGN**

**Quality Service involves meeting or exceeding the Client's expectations, we achieve this through leadership**

# Our Capability

We have capability across the full lifecycle of

systems development and project management

## SERVICES

- Front-end Framework
- Java Development
- PHP Development
- Python Technology
- Node JS Development
- Chatbot Development
- IOT
- Artificial Intelligence
- Cloud Computing Services

## APPLICATIONS

- IOS App Development
- Android App Development
- Hybrid App Development
  - SaaS
  - Marketplace
  - E-Commerce
  - SPA
- Integration Systems

## QA AND TESTING

Our priority is to provide quality software from the beginning of the project
- Test Consulting Services
  - Test Management
  - Defect Management
  - Performance Testing
  - Security Testing
- Systems Integration Testing
  - Defect Management

## UI/UX DESIGN

We also offer you software developed with the best user experience and great graphical design in mind.

We use processes such as wire framing and prototyping, followed by usability testing

## PROJECT MANAGEMENT

Program / Project Management Consulting

Our aim is to drive high quality and predictable outcomes for our clients.

Access effective project delivery for all your agile or waterfall technology projects.

**Our priority is to provide you with reliable, quality software**

# Why Cognicions?

**QUALITY DELIVERY FOR OUR CLIENTS**

**VALUE BASED GOALS**

**GLOBAL REACH**

**LOCAL FOCUS**

**RESOURCE SUPPORT**

**LEARNING & GROWTH**

# Client Successes

## Program & Project Management

Program Management role, delivering a major core network upgrade for St Vincent's Health Australia group, key to provision of new technologies, enhancing network resilience and removal of critical business risk – improving capability of network services.
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Program Manager role for Itron, to deliver their $8m Power of Choice Compliance Program for their Australian Customers.  We were accountable for the provision of QA & Program Governance across the 65+ person Program & DevOps teams (located in Australia, India, USA, Slovenia and Bosnia)
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Senior Project Manager role for Jemena, to manage the delivery of multiple $1m+ projects, across Identity and Access Management (1Identity),
Service Delivery (Service Now), and BMC Control-M Upgrade.
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Program Manager role, delivery of ANZ Private Bank's Wealth Systems Transformation program $50M; Concept Statement, Business Case, Business Operating Model and program strategy deliverables.

## Application Development

A solution developed was an online application form, that allowed potential clients to enter their data and apply for a loan with the NBCH Bank and the Provincial Institute of Urban Development and Housing (IPDUV).

Due to the short timeline "four days" for development, we had to apply a strict Agile/SWAT Methodology.  We achieved the goal and deployed a quality solution on time and on target.

We received congratulations from the Product Owner from the NBCH and all project stakeholders.

After the success of phase 1, the NBCH Bank offered us a second engagement – phase two.  Phase two was a solution that allowed the bank administration capabilities of the loan applications received from phase one.  We delivered this complex application on time and on target in four weeks.

## Test Management

In a Global Program Testing Director role, we successfully delivered Systems Integration, Data Migration, Payroll testing, User Acceptance Testing and Service Rehearsal Testing for the program, with teams of over 100 across multiple "follow the Sun" work streams.
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Program Test Manager role for Computershare, we held end to end accountability to deliver the Testing of their $25M Transformation Program.

TCOE Test Management role at Jemena, delivering standard testing practices and $1m test automation solution into the organisation.
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Program Test Director role, delivery of Medibank's $120M initiative – Business Systems Renewal (BSR) Program, which deployed several integrated systems across the organization.  These systems included expanded financial systems (SAP FS-CD), data warehousing and business intelligence (BI), an upgraded member service system platform (Oracle/PeopleSoft – CRM) and a new health management claims system (iMed), and an EAI solution (MQ) to integrate these systems.

## Solution Delivery

We successfully delivered a Cloud Solution – Workday, which transitioned QBE's four operating divisions with 17,000 employees across 39 countries onto a standard service delivery model, supported by globally aligned business process. Including standardising process across core HR processes and new HCM, Payroll, recruitment and learning applications.  The program was managed on time and under budget.
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At Computershare, successful delivery of their transformation program, application redevelopment, security infrastructure, middleware and backend systems.
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Program Director role at Telstra, for their CustomNet Multi Media Project (CNMM) with a budget of $65M.  This was a high-profile engagement where numerous complex technologies had to be integrated and delivered to the under tight commercial timelines.

## Systems Analysis

We were contacted by the Ministry of Production, Industry and Employment of the Chaco (C.E.D.E.I.), they needed to improve their paperwork management system, it ran on Bugzilla, a system for tracking and reporting errors.

So the team with a quick and agile request of requirements got down to work in designing a solution.

The challenge for the team was to create a modern, intuitive and friendly system with the possibility to customize the application with new fields necessary and that it is integrated with buzgilla.

We delivered this complex application on time and on target.

The Ministry of Production, Industry and Employment, was very satisfied with the work done.

# Say Hello Today

**Do you have an Idea to Create?**

**Let's Talk Now!**

**Do you have a problem to solve and not sure who to call, chat with us anyway?**

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